EXIGENT Onboarding

Journey to an exceptional customer experience

New Partner Reference Guide

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Our Mission

Our mission is to unleash the potential of growth-oriented businesses through collaborative partnerships, exceptional service, and comprehensive managed IT solutions. To accomplish that, we use The Exigent Method to understand our clients' business challenges, then deliver and support quality technology solutions and detailed IT roadmaps so they can focus on their core business competencies and overall success.

Technology to power your potential.

Our Team

When you join the Exigent community, you gain access to our entire team.

- Get to know Team Exigent
- Learn more about our Leadership Team

Get Help

Remember, support is available through multiple channels:

- Email support@exigent.net
- Call (973) 770-0500
- Visit the Client Center
- Click the "E" in the Microsoft Teams app bar for AI-assisted ticket creation and support

We also offer several useful guides:

- View support request guide
- Quick start guide to Teams support
- Watch support request how-to video
- Review support scheduling steps
- View MFA registration guide

Client Center

The Client Center is your best starting point for information. From checking the status of your support ticket to watching tool tutorials, and downloading resource kits or learning about customer perks, the Client Center is the gateway for all things Exigent.

- Support & Service
- Payment Portal
- Tutorials & Tools
- Customer Resources & Perks
- Customer Care
- Breaking News & Alerts

Accounting

The goal of Exigent accounting is to provide clear invoicing and simple payment options.

- Accounting Deep Dive and Instructions
- Watch payment portal how-to video
- Visit the payment center
- Contact Accounting at accounting@exigent.net

Holidays & After-Hours

Download the holiday and after-hours support guide and calendar.

Customer Care

Exigent's Customer Care team is designed to create a more seamless, proactive, and responsive client experience. This dedicated team brings together customer support, service coordination, renewals, purchasing, and operational oversight to ensure every interaction is handled with consistency, accountability, and care.
Learn more and meet the team

Customer Perks

The Resources & Perks section of the Client Center is dedicated to education and fun rewards.
What you can find there:

- Exigent Engage Rewards Program
- Referral Rewards Program
- Office Hours with our Technical Team

Downloadable resource kits that include guides, tip sheets, information blogs, and more:

- Cybersecurity
- Cloud Services
- Business Continuity
- Managed Services
- Co-Managed Services
- Cyber Insurance
- Security Awareness Training

Reviews

We love working with organizations such as yours, and many of those companies find us on referral sites based on reviews. We'd love to have you share your experience.

- Google My Business New York
- Google My Business New Jersey
- Google My Business Denver
- Google My Business Los Angeles

Get our fun guide to using AI to write Google reviews for your favorite businesses!

Social Media

Don't forget to join us on our social platforms to see blog recaps, educational video series, breaking news alerts, and industry-specific tech news.
Follow us on:

- LinkedIn
- Facebook
- X
- YouTube

TechWise blogs

Watch for our weekly TechWise blogs on exigent.net or subscribe and we'll share our top blogs in a monthly email straight to your inbox.

Learn about your peers

Get inspired by the success of our clients, from law firms to nonprofits to healthcare practices. Read about all these technology wins in our case study archives.

Customer Communications

Don't forget to whitelist our Exigent learnmore@exigent.net email to make sure you don't miss any updates or your monthly customer newsletter. We use the newsletter for technology updates, upcoming events, education, and to share company news every month on the 15th.

You can also customize your email preferences by clicking the "manage preferences" link in the footer of that newsletter.

Please remember to bookmark exigent.net/client-center to access all your customer data, resources, and guides.