Meet Your Dedicated Exigent Team

Meet Craig Heerema

Craig.Heerema@exigent.net
973-804-2856

Meet Marius de Munnink

Marius.deMunnink@exigent.net
973-804-2890

Meet Joshua Winkler

Joshua.Winkler@exigent.net
201-988-2063

Strategic Account Managers

Your dedicated Technical Account Manager partners with you on long-term IT strategy - aligning technology roadmaps with your business goals and guiding proactive reviews to keep your systems future-ready.
Your day-to-day IT director helps set technology goals that fit your unique business needs. Connect for strategic alignment, IT budgeting, and roadmap planning to keep your technology working for you.

Meet Sarah Cruz

Customer Care Operations Manager
Sarah.Cruz@exigent.net
973-804-2857

Driven by people and problem-solving — here to make sure your experience with Exigent is always exceptional. Dedicated to managing internal operations and championing customer growth and success. With a core focus on the customer experience, this team is the easy go-to choice whenever you need something non-technical or you have a question or concern and are not sure who can help.

Meet Chris Jastrzebski

Director of Service Delivery
Chris.Jastrzebski@exigent.net
973-804-2877

Responsible for each client receiving world-class service, proactive support, and the personal attention that defines Exigent's service level agreements.
Dedicated to making sure every service runs smoothly and every customer feels confident in our team's work. Reach out when you need to escalate a technical support related issue that hasn't been resolved at the service desk level.

Meet Raffi Manoukian

Service Supervisor
Raffi.Manoukian@exigent.net
973-804-2897

Leads our support team with heart — ensuring every issue is handled quickly, thoroughly, and with a smile.

Meet Dylan Keogh

Operations Support Engineer
Dylan.Keogh@exigent.net
973-804-2898

A behind-the-scenes troubleshooter who works closely with your Technical Advisor to address your business needs and keep your systems steady.

Meet Andy Fram

Onboarding Engineer
Andy.Fram@exigent.net
973-804-2882

Focused on getting you up and running with ease — turning technical setup into a friendly, guided experience.

Meet Jennilyn Pangilinan

Purchasing Coordinator
Jennilyn.Pangilinan@exigent.net
973-804-2869

Always on the lookout for the right tech at the right price — keeping everything you need flowing without a hitch.

Meet Lauren Mackin

Customer Experience Coordinator
Lauren.Mackin@exigent.net
973-437-4996

There is almost no question about Exigent that Lauren can't answer. One of our longest serving team members, she is here to answer all your questions.

Meet Frank Vizzuso

Director, Strategic Account Mgmt.
Frank.Vizzuso@exigent.net
973-437-4304

Loves keeping things organized and moving forward — making sure your projects stay on track and are stress-free.

Meet Chris Camel

Solutions Architect
Chris.Camel@exigent.net
973-307-3654

When it's time to invest in a new product, solution set, or expand your network, Chris will design the right custom combination of tools for your organization.

If you have any questions, you can always email customercare@exigent.net for guidance.